AGILENT TECHNOLOGIES, INC.

Legal Department, DL429 Intellectual Property Administration P. O. Box 7599 Loveland, Colorado 80537-0599

12-03-01

PATENT APPLICATION

ATTORNEY DOCKET NO. 10011294-1

IN THE U.S. PATENT AND TRADEMARK OFFICE Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS Washington, D.C. 20231

Sir:

nansmitted herewith for filing under 37 CFR 1.53(b) is a(n): (X) Utility () Design

(X) original patent application,

() continuation-in-part application

경 INVENTOR(S): Bruce A Makinen

TITLE:

Systems And Methods For Providing Dedicated Help Services In A Graphical User

Interface-Based Computer Application

Enclosed are:

(X)		. () signed (X) unsigned or partially signed
(X)	6 sheets of drawings (one set)	() Associate Power of Attorney
()	Form PTO-1449 ()	Information Disclosure Statement and Form PTO-1449
(4)	Priority document(s) ()(Other)	(fee \$)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY							
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS			
TOTAL CLAIMS	17 — 20	0	X \$18	\$	0		
INDEPENDENT CLAIMS	4 — 3	1	X \$84	\$	84		
ANY MULTIPLE DEPENDENT CLAIMS	0		\$280	\$	0		
	\$	740					
	\$	824					
	\$						
	\$	824					

to Deposit Account 50-1078. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 50-1078 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 50-1078 under 37 CFR 1.16, 1.17,1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. <u>EL761705833US</u>

Date of Deposit

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Washington, D.C.

20231.

Typed Name: Sue A. Hebert

Respectfully submitted,

Bruce A Makinen

Cynthia S Mitchell

Attorney/Agent for Applicant(s)

Date: 11/29/0/

Reg. No.

Telephone No.: (970) 679-3136